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Received & Inspected

OCT 2 3 2013

FCC Mail Room

REDACTED - FOR PUBLIC INSPECTION

October 10, 2013

Via Electronic Filing

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Bloomingdale Telephone Company

Study Area Code 301679

Dear Executive Secretary:

Bloomingdale Telephone Company ("Bloomingdale") has attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules¹. Bloomingdale seeks confidential treatment under Protective Order for the information filed pursuant to section 54.313(f)(2) of the Commission's regulations². The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely

CC:

Mark Bahnson

CEO/General Manager

Mr. Charles Tyler, Telecommunications Access Policy Division

No. of Copies rec'd 1

¹ 47 C.F.R. 54.313 and 47 C.F.R. 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. 54.313(f)(2).

	m 481 - Carrier Annual Reporting Offection Form		orn 481 Control No. 3060-0985/CMB Control No. 3060-0819 133
<010>	Study Area Code	310679	
<015>	Study Area Name	BLOOMINGDALE TEL CO	Received & Inspected
<020>	Program Year	2014	Heceiven a
<030>	Contact Name: Person USAC should contact with questions about this data	Debbie Foune	OCT 23 2013
<035>	Contact Telephone Number: Number of the person identified in data line <0	²⁶⁹⁻⁵²¹⁻⁷³⁰⁸ 30>	FCC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	debbief@bloomingdalecom.net	
ANNUA	L REPORTING FOR ALL CARRIERS		\$4.313 S4.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached worksheet if no outages to report	V
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive document	
<400> <410> <420> <430> <440>	Number of Complaints per 1,000 customers (voi Fixed Mobile 1.0 Mobile Number of Complaints per 1,000 customers (brown fixed Mobile Fixed Mobile Number of Complaints per 1,000 customers (brown fixed Mobile Number of Complaints per 1,000 customers (brown fixed Mobile Number of Complaints per 1,000 customers (brown fixed Mobile Number of Complaints per 1,000 customers (voi number of Complai		
<800> <900> <1000> <1010> <1110>	Mobile Service Quality Standards & Consumer Protection 310679MICertification of Servi Functionality in Emergency Situations 310679MIFunctionality in Emergency Situations Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	on Rules Compliance (check to indicate certification (attached descriptive document (check to indicate certification (attached descriptive document (complete attached worksheet (complete attached worksheet (complete attached worksheet (if yes, complete attached worksheet (check to indicate certification (attach descriptive document (if not, check to indicate certification (complete attached worksheet (complete attached worksheet	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additional Including Rate-of-Return Carriers affiliated with</u> Rate of Return Carriers, Proceed to <u>ROR Additional Including Rore Additional Including Role Role Role Additional Including Role Role Role Additional Including Role Role Role Role Role Role Role Role</u>	Price Cap Local Exchange Carriers (check to indicate certification (complete attached worksheet onal Documentation Worksheet (check to indicate certification	
<3005>		(complete attached worksheet	

(100) Service Quality Improvement Reporting FCC Form 481 **Data Collection Form** OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 310679 <010> Study Area Code BLOOMINGDALE TEL CO <015> Study Area Name 2014 <020> Program Year Contact Name - Person USAC should contact regarding this data Debbie Foune <030> Contact Telephone Number - Number of person identified in data line <030> 269-521-7308 <035> Contact Email Address - Email Address of person identified in data line <030> debbief@bloomingdalecom.net <039> Has your company received its ETC certification from the FCC? (yes / no) If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 (yes/no) <111> year plan" filed with the FCC? If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. Name of Attached Document (.pdf) Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. <113> Maps detailing progress towards meeting plan targets <114> Report how much universal service (USF) support was received <115> How (USF) was used to improve service quality <116> How (USF)was used to improve service coverage <117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	310679
<015> Study Area Name	BLOOMINGDALE TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Debbie Foune

Contact Telephone Number - Number of person identified in data line <030> 269-521-7308

Contact Email Address - Email Address of person identified in data line <030> debbief@bloomingdalecom.net

<035>

<220>

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	_ <g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check		Service Outage	Preventative
ŀ							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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	ce Offerings Including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310679
<015>	Study Area Name	BLOOMINGDALE TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Foune
<035>	Contact Telephone Number - Number of person identified in data line <030>	269-521-7308
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbief@bloomingdalecom.net
<701>	Residential Local Service Charge Effective Date 1/1/2013 Single State-wide Residential Local Service Charge	

salw.	<a2></a2>	<e3>.</e3>	<414>	<62>	≼63 ≽	€64≯		<¢>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
State	Exchange (ICEC)	SAC (CETC)	nate type	Service Rate	State Subscriber Line Charge	State Oniversal Service Fee	Sel vice charge	Total per line nates and re
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Data Collection Form July 2013

<010>	Study Area Code	310679			
<015>	Study Area Name	BLOOMINGDALE TEL CO			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Foune			
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 269-521-7308				
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> debbief@bloomingdalecom.net				

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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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Data Coll	lection Form	± 2 . We consider 2 . Fig.	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code		310679		
<015>	Study Area Name		BLOOMINGDALE TEL CO		
<020>	Program Year		2014		
<030>	Contact Name - Person	USAC should contact regarding this data	Debbie Foune		
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 269-521-7308				
<039>	39> Contact Email Address - Email Address of person identified in data line <030> debbief@bloomingdalecom.net				
<810>	Reporting Carrier	Bloomingdale Tel Co			
<811>	Holding Company	Bloomingdale Telephone Company Inc.			
<812>	Operating Company	Bloomingdale Telephone Company Inc.			

<813>	¥216≱.	<62>	<6e2
	Affiliates	SAC	Doing Business As Company or Brand Designation
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•	See a	ttached works	heet
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	oal Lands Reporting estion Form	PCC Porm 481
		July 2013
<010>	Study Area Code	310679
<015>	Study Area Name	BLOOMINGDALE TEL CO
<020>	Program Year	2014
<030> <035>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line	Debbie Foune <030> 269-521-7308
<039>	Contact Telephone Number - Number of person identified in data line Contact Email Address - Email Address of person identified in data line	10502
(0332	Contact cinal Address - cinal Address of person identified in data line	(VOSO) deubler@bloomingdatecom.net
<910>	Tribal Land(s) on which ETC Serves	
	• •	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes, No, NA) for	
	each these boxes to confirm the status described on the attached	
	PDF, on line 920, demonstrates coordination with the Tribal	
	government pursuant to § 54.313(a)(9) includes:	
		Select
		(Yes,No,
		NA)
<921>	Needs assessment and deployment planning with a focus on Tribal	
	community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

5.00 X 50	o Terrestrial Backhaul Reporting Action Form	FCC Form 481. GMB Control No.: 3060-0986/GMB Control No.: 3060-0819: July 2013
<010>	Study Area Code	310679
<015>	Study Area Name	BLOOMINGDALE TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Foune
<035>	Contact Telephone Number - Number of person identified in data line <030>	269-521-7308
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbief@bloomingdalecom.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060 July 2013	0.0986/OMB Cont	ol No.: 3060-0819
<010>	Study Area Code	3	10679			
<015>	Study Area Name	В	LOOMINGDALE TEL CO	· · · · · · · · · · · · · · · · · · ·		
<020>	Program Year	2	014			
<030>	Contact Name - Person USAC should contact regarding this data		Debbie Foune			
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	269-521-7308			
<039>	Contact Email Address - Email Address of person identified in data I	ine <030>	debbief@bloomingdalecom.net			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		0679MILifeline Terms and Conditions me of attached document (.pdf)	required on line 1210 c	of the form	· · · · · · · · · · · · · · · · · · ·
<1220>	Link to Public Website	HTTP				
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:					
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	/				
<1222>	Details on the number of minutes provided as part of the plan,	√				
<1223>	Additional charges for toll calls, and rates for each such plan.	7				

10/10/2013

(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481
Deta Coll	ection Form		OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
	Rate-of Return Carriers affiliated with Price Cop Local Exchange Corriers		July 2013
A COLUMN TO SERVICE SE			
<010>	Study Area Code 3106		
<015>		INGDALE TEL CO	
<020>	Program Year 2014		
<030>		e Foune	
<035>	Contact (diephone Hambe. Hamber of person tourismes in data line 1996)	9-521-7308	
<039>	Contact Email Address - Email Address of person identified in data line <030>	ebbief@bloomingdalecom.net	
CHECK th	e boxes below to note compliance as a recipient of Incremental Connect America	Phase I support, frozen High Cost support, High Cost support to offse	et access charge reductions, and Connect America Phase II
		ne information reported on this form and in the documents attached	
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		<u> </u>
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recip	ient	
	of CAF Phase II support shall provide the number, names, and addresses o		
	community anchor institutions to which began providing access to broadb	and	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	THE STATE OF THE S

(3000) R	ité Of Return Carrier Additional Documentation		FCC Folm 481
Data Col	ection Form	A Property of the Control of the Con	OMB Control No.: 3080-0986/DMB Control No.: 3060-0819
			Tuly 2015
	Study Area Code 310679		
<015>	The state of the s	DALE TEL CO	
<030>	7708	blie Foune	
<035>	Contact Telephone Number - Number of person identified in data line <030>	269-521-7308	
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbief@bloomingdalecom.net	, , , , , , , , , , , , , , , , , , , ,
The state of the s			
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu		
CHECK		the information reported on this form and in the documents attack	
	Danish Danish of King Blog		
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification {47 CFR § 54.313{f}{1}(i)} Please check this box to confirm that the attached PDF, on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and		
	addresses of community anchor institutions to which began providing		
	access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	The second secon	✓ (Yes/No)
(3014)	If yes, does your company file the RUS annual report		(Yes/No)
	Please check these boxes to confirm that the attached PDF, on line 3017,		
	contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for		
(5515)	Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		السا
(3017)	If the response is yes on line 3014, attach your company's RUS annual		310679MIRUS Operating Report December 2012 required
(3018)	report and all required documentation If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
(2019)	, , , , ,		(res/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
	:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report		
	in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3020)	PDF Of Balance Sheet, mcome statement and statement of Cash Flows		U
(3021)	Management letter issued by the independent certified public accountant		
	that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
	Copy of their financial statement which has been subject to review by an		
(3022)	independent certified public accountant; or 2) a financial report in a		
	format comparable to RUS Operating Report for Telecommunications Borrowers,		
(3023)	Underlying information subjected to a review by an independent certified		
	public accountant		
(3024)	Underlying information subjected to an officer certification.		├ ─┤
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		للسحا
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certificat	tion - Reporting Carr	ier FCC Form 481 5
Data Col	lection Form	
		July 2013 L
<010>	Study Area Code	310679
<015>	Study Area Name	BLOOMINGDALE TEL CO
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Debbie Foune
<035>	Contact Telephone N	Number - Number of person identified in data line <030> 269-521-7308
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> debbief@bloomingdalecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: BLOOMINGDALE TEL CO Signature of Authorized Officer: CERTIFIED ONLINE Date 10/10/2013 Printed name of Authorized Officer: Mark Bahnson Title or position of Authorized Officer: General Manager Telephone number of Authorized Officer: 269-521-7316 Study Area Code of Reporting Carrier: 310679 Filing Due Date for this form: 10/15/2013 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	ECCForm 481 OMB Control No. 3060-0985/OMB Control No. 3060-0985 No. 2013
<010>	Study Area Code	310679
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<030>	Contact Name - Person USA	C should contact regarding this data Debbie Foune
<035>	Contact Telephone Number	- Number of person identified in data line <030> 269-521-7308
<039>	Contact Email Address - Em	all Address of person identified in data line <030> debbief@bloomingdalecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)is authorized to submit the information reported on behalf of the reporting carrier. Iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent:			
Name of Reporting Carrier:			
Signature of Authorized Officer:		Date:	
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual F	Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual rep the data reported herein based on data provided by the reporting carrier; and, to the bes	orts for universal service support recipients on behalf of the reporting carrier; I have provided at of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier: Filing Due	Date for this form:
	re under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title States Code, 18 U.S.C. § 1001.

Attachments

|--|

<010>	Study Area Code	310679
<015>	Study Area Name	BLOOMINGDALE TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person U	SAC should contact regarding this data Debbie Foune
<035>	Contact Telephone Numb	per - Number of person identified in data line <030> 269-521-7308
<039>	Contact Email Address - E	mail Address of person identified in data line <030> debbief@bloomingdalecom.net
<810>	Reporting Carrier	Bloomingdale Tel Co
<811>	Holding Company	Bloomingdale Telephone Company Inc.
<812>	Operating Company	Bloomingdale Telephone Company Inc.

<813> <612	<#2>	KA35
Affiliates	SAC	Doing Business As Company or Brand Designation
Bloomingdale Communications, Inc.		
Southwest Michigan Communications, Inc.		Bloomingdale Communications
#** **********************************		
#HM 10.		
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CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on 2013-09-16 15:05:43.0 by markb@bloomingdalecom.net .

SAC: SPIN: 310679

143001696

Carrier Name: BLOOMINGDALE TEL CO

Program Year: 2014

Return to 481 Search

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Website & Privacy Policies



Certification that Bloomingdale Telephone Company Inc., is able to function in emergency situations

Bloomingdale Telephone Company Inc., (Carrier) is able to remain functional in an emergency situation through the use of backup power to ensure functionality without an external power source. Carrier has backup battery reserve in its central office, which enables it to provide service for a minimum of 8 hours. Carrier has backup battery reserve in it remote DSLAMs and cabinets, which enables it to provide service for a minimum of 8 hours. Carrie service is consistent with the prior obligations to provide service in emergency situations as set forth in §54.202(a)(2) and Rule 46 of the MPSC's Service Quality Rules (2000 AC, R 484.546), and its network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations. Carrier has redundancy in it network for use in re-rerouting traffic when facilities are damaged.

Mark Bahnson/CEO General Manager

9/12/12

Date



Certification that Bloomingdale Telephone Company, Inc. (Carrier) complying with applicable service quality standards and consumer protection rules

As a licensed local exchange carrier in Michigan, Carrier is obligated to comply with the numerous consumer protections contained in the Michigan Telecommunications Act (NTA), and all MPSC Guldelines and Rules promulgated or adopted there under. Carrier will comply with all applicable and effective MPSC and FCC consumer protection and service quality standards. Which will include MPSC Customer Migration Rules, Operation Service Provider Rules, Anti-Slamming Rules. Carrier has a Customer Proprietary Network Information (CPNI) Manual which reflects the FCC's current CPNI rules (a copy of the Manual has been submitted to the MPSC previously).

Carrier has also implemented an Identity Theft Prevention Program in accordance with the Federal Red Flags Rule.

Mark Bahnson

CEO/General Manager

10-8-2013

Date

Michigan Lifeline Administration Service

LIFELINE APPLICATION

Eligible customers will receive \$11.25 off their monthly phone bill and seniors aged 65 and older can receive additional discounts.

TOLL FREE 1-866-321-2323

To apply for Lifeline Service, complete the application below and send it to:
 Lifeline Administration Service

PO Box 11037, Lansing, Michigan 48901 OR fax to 517-482-3548

Applicant's phone number:	Name of phone	the state of the s	andro a signification to the second s	e and a substitute of the subs	
Date of Birth:	ts of Social Security Number:				
Last Name:	st Name:		M.L.:		
Street:		The state of the s			
Residential street address only; FCC regul	lations proh	ibit the use of P.	O. Boxes for the Lif	eline program	
City:		State:		ZIP Code:	
This is my permanent address: Yes No					
Billing Address, City, State and Zip Code (ii	f different f	rom Service Addr	ess)		
There are multiple unique households (e.,	g.	and the same and t		AMERICAN (APPROPRIEST) AND	
nursing home, assisted living facility) at n		YES 🖂		NO 🖂	
address, as defined in this program.					
Pŧ	ROGRAM QI	UALIFICATION IN	FORMATION	The state of the s	moment of the second
To be eligible for Lifeline discounts, regula	ations regui	re you to qualify	via one of the two n	nethods below. Pleas	e fill out
one section only.	Part Vision of tracket 1	Y and an analysis with			
Method 1. My income is within the guid household income, which is:				opies that document	my totai
TOTAL MONTHLY INCOME: \$	NUM	IBER OF HOUSEH	OLD MEMBERS:	ikanning diring digita katan na daga ang iling sa daga ng mga mga katang at katang at katang at katang at kata	عادة في المنظمة والمساورة والمساورة والمنظمة المنظمة المنظمة والمنظمة والمنظمة والمنظمة المنظمة المنظمة المنظم
# of Household Members	Gross Mo	nthly Income	Gross Annual Inc	ome*	Manager Annual Control of Control
1		1,435	\$17,235		
2		1,939	\$23,265		
3 4		2,441 2,944	\$29,295 \$35,325		
*Add \$6,030 (\$503 monthly) for each ac			430,320		
Prior year's state or federal tax return		T	nual Income Statem	ent from Employer	
	······································	Paycheck stubs or other official document containing income			
Social Security statement of benefits		information for any 3 consecutive months within last 12 months			
Retirement/pension statement of ben	efits	☐ Veterans Administration statement of benefits			
Unemployment/Worker's Compensati	ion	Divorce decree or child support document containing income			
— Statement of Benefits	and the special state of the s	IIIIOIIIIatioii	CONTRACTOR OF THE PROPERTY OF		
Method 2. I, or the member of my house providing documentation of participation			•	ne of the listed prog	rams. I am
Programs accomencation of participation	in the thet	ruen bingiallik			
Name:				tine a section of section 137 course seem Witchite	
☐ Food stamps		☐ Federal Pu	blic Housing Assista	ince or Section 8	
☐ Medicaid		☐ Temporary Assistance for Needy Families (TANF)			
Supplemental Security Income		☐ National School Lunch – Free Lunch Program			
Low-Income Home Energy Plan (LIHEA	Р)				

LIFELINE ADMINISTRA	TION SERVICE PROCESSES APPLICATIONS F	FOR THE FOLLOWING COMPANIES
Ace Communications	Chippewa County Telephone Company	Sand Creek Telephone Company
Allendale Telephone Company	Climax Telephone Company	Southwest Michigan Communications
Baraga Telephone Company	Deerfield Farmers' Telephone Co.	Springport Telephone Company
Barry County Telephone Company	Hiawatha Telephone Company	TDS Telecom
Blanchard Telephone Company	Kaleva Telephone Company	Thumb Cellular
Bioomingdale Communications	Lennon Telephone Company	Upper Peninsula Telephone Company
Carr Telephone Company	Michigan Central Broadband Co.	Waldron Telephone Company
CenturyLink of Michigan	Midway Telephone Company	Westphalia Broadband, Inc./Comlink
CenturyLink of Midwest Michigan	Ogden Communications	Westphalia Telephone Company
CenturyLink of Northern Michigan	Ontonagon County Telephone Co.	Winn Telecom
CenturyLink of Upper Michigan	Pigeon Telephone Company	Winn Telephone Company
Chapin Telephone Company		

For more information, please call 1-866-321-2323.

If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.

APPLICANT ACKNOWLEDGEMENTS

PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND A	AGREE
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- I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
 Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- —Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Lifeline support is only available for a single phone line at my principal residence and no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
- ----Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- —I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- ——I will notify my telephone company within 30 days if I no longer qualify for Lifeline and I may be subject to penalties if I fail to do so.
- ----- will notify my telephone company within 30 days of any changes to my residential address.
- I will be required to certify my continued eligibility for Lifeline at least once a year and know failure to do so will result in termination of my participation in the program.

APPLICANT SIGNATURE

I certify, under penalty of perjury, that the information provided in this application and	supporting documentation is
true and complete.	
Signature:	

REVISED 9/2013

Date:

Local Exchange Service

Local Minutes of Use ("MOU") Rate

For calls dialed to a station bearing the designation of a central office within the Bloomingdale exchange, the Company will charge the following:

First 2,000 Conversation MOU in each billing period ...\$0.00 per Conversation MOU Each Conversation MOU over 2,000 in that billing period...\$0.00 per Conversation MOU

For calls dialed to a station bearing the designation of Allegan, Gobles, Paw Paw, Grand Junction, Bangor Pullman, the Company will charge the following:

First 2,000 Conversation MOU in each billing period ...\$0.00 per Conversation MOU Each Conversation MOU over 2,000 in that billing period...\$0.04 per Conversation MOU

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnect supervision from the Bloomingdale switch or from the termination switch.

The Company will measure local Conversation MOU to the nearest whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Local Conversation MOU do not include 1- plus, 0- plus or 0- minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

REDACTED – FOR PUBLIC INSPECTION
BLOOMINDALE TELEPHONE COMPANY (SAC 310679)
ATTACHMENT – LINE 3015
ATTACHMENT REDACTED IN ENTIRETY